

Hello loyal Trail of Fear and Trail of Cheer followers!

As our season approaches, we are excited to roll out some new features of our all new attractions! Of course, like everywhere else, things are going to look a lot different. We are taking extra measures and precautions this year in response to the current situation. Our commitment to the safety of customers and staff has not changed - in fact, we are ramping up extra efforts to keep everyone healthy. Lastly, we are offering some killer savings on tickets throughout our season.

SAFETY:

- Customers are required to wear masks when inside any attraction at the Trail of Fear Haunted Scream Park or Trail of Cheer attractions and walkways.
- While waiting for your reservation in our outdoor open-air waiting area, 6'-8' distances are marked to keep EXTRA spacing. Masks are not required but are strongly recommended in this area.
- Additional hand sanitizing stations in numerous areas throughout the Trail of Fear Scream Park and Trail of Cheer and will be available for customer use.
- If you are sick or have any symptoms of concern, please do not visit the Trail of Fear/Trail of Cheer until your symptoms have been clear for 72 hours.
- Your temperature may be taken. If your temperature is above 100 degrees, you will not be allowed to enter the Trail of Fear or Trail of Cheer.
- All staff will be wearing masks, as recommended by the Centers for Disease Control.
- Temperatures of our entire staff will be taken prior to their entry of the property and any staff with a temperature over 100°F will be sent home and advised to seek medical advice.
- We will have dedicated staff to regularly disinfect high touch surfaces such as handrails, restrooms, etc. during the event.
- Waivers for all entrants must be filled out on your own phone or manually at our check-in station. Sign it ahead of time at (INSERT LINK). You ***WILL NOT BE ABLE TO ENTER*** without a signed waiver.
- When in each attraction queue line please observe and follow the social distance markers.
- Please keep a minimum of 6' from all other patrons that aren't in your individual group and from Trail of Fear staff at all times including while walking through the attraction.
- A Contingency and Safety Plan has been developed and will be used throughout the rest of this year.

TICKETS:

- Tickets are now sold in timed ticketing timeslots to ensure safe physical distancing.
- Once you arrive at our front gate entrance, you will be greeted by our Ticketing Staff.
- Please do not arrive earlier than 30 minutes before your reservation.
- If you're more than 10 minutes late for your timeslot, you'll be added to the standby line. We will do what we can to get you in, however please keep in mind that the Trail of Fear may not be able to accommodate you when you arrive late.
- Waivers are still required to enter our attraction due to our size.

We are doing our best to be flexible during these times, and request that you do the same. We expect that while things will be a lot different, we are passionately dedicated to you, and our community, and to keeping everyone safe. We cannot wait to see you soon and look forward to a fantastic season! Thanks for your loyal dedication, and the many messages asking when we will open. We are committed to staff and guest safety and excited to show everyone all our changes.

Thank you for your continued support,

The Trail of Fear and Trail of Cheer